

# CITY OF KALAMA

## Department of Public Works

### VISION

We deliver superior service that is responsive and cost justified.

### MISSION

We enhance Kalama's quality of life by providing transportation, water, wastewater, environmental and parks facilities and services.



### VALUES

- We work as a team.
- We learn, change, and improve.
- We work with integrity.
- We make Kalama better!

### GUIDING PRINCIPLES

#### Comprehensive Vision

- Commit to visionary stewardship
- Plan in advance
- Be creative
- Anticipate issues and be prepared

#### Communication

- Participate in decisions
- Document our policies
- Collaborate and cooperate with the community and other agencies
- Leverage our investments through partnerships
- Inform employees and public

#### Credibility

- Demonstrate personal and organizational integrity
- Protect the public trust
- Demonstrate fiscal accountability
- Protect public investments

#### Commitment

- Empower employees
- Work together and cooperate in good humor
- Demonstrate positive "can-do" attitude
- Work safely
- Solve problems rather enforce rules
- Work hard
- Demonstrate pride
- Demonstrate flexibility
- Be goal-oriented

#### Conservation

- Respect the natural environment
- Create a safer environment
- Preserve Kalama's history